



**Mike DeWine**  
Governor of Ohio

**David A. Ingram, Esq.**  
Executive Director

**William C. Wappner**  
CFSP, CCO  
President

**Thomas Taneff**  
Board Vice President

**Ed C. Nurre**  
Board Secretary Treasurer

**Jill R. Pugh**  
Board Member

**Jon W. Rettig Sr.**  
Board Member

**Adriana Sfalcin**  
Board Member

**George Horne**  
Board Member

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## Minutes of the November 13, 2019

### The State of Ohio Board of Embalmers and Funeral Directors Board Meeting

Wednesday, November 13, 2019

10:30 a.m.

Pursuant to Section 4717.03 (A) of the Ohio Revised Code, the State of Ohio Board of Embalmers and Funeral Directors convened in Room South A on the 31<sup>st</sup> floor of the Vern Riffe Center for Government and the Arts located at 77 South High Street, Columbus, Ohio 43215 for its regular meeting to discuss the Board's business.

#### 1. Convening of the Board – President Wappner

##### Calling of the Roll

Board President William C. Wappner called the meeting to order at 10:35 a.m. Executive Director of the Board David A. Ingram took roll call for the meeting. The following board members were in attendance of the meeting:

George Horne, II; Jill R. Pugh; Jon W. Rettig, Sr.; Adriana A. Sfalcin; and officers: William C. Wappner, president; Thomas Taneff, vice-president; Edward C. Nurre, Jr., secretary-treasurer.

Mr. Wappner stated that a quorum of the Board was present.

Also present was David A. Ingram, executive director of the board, and Christie Limbert, associate assistant attorney general and board counselor.

##### Pledge of Allegiance

"I pledge allegiance to the Flag of the United States of America, and to the Republic for which it stands, one nation under God, indivisible, with liberty and justice for all."

Mr. Wappner acknowledged and introduced the following persons in attendance of the meeting: Melissa Sullivan of Ohio Funeral Directors Association, board counsel and members of the board office staff.

##### Recognize Apprentices

During apprenticeship, apprentices are required to complete assignments published to their corresponding apprenticeship task list. One of the tasks cataloged, as an additional training requirement, is to attend one state board meeting monthly meeting. This new task was established by the Board on July 26, 2016 for one-year apprentices that started their apprenticeship on February 1, 2016 or beyond; and for two-year apprentices that their apprenticeship on February 1, 2015 or beyond.

The Board would like the opportunity to recognize apprentices in attendance of the meeting who are fulfilling this requirement.

William Wappner welcomed the apprentices to the meeting and requested each to stand and state their names and where they were from so all may hear. In attendance were Beth Bartlett, Sophia Depenbrock, Steven Hines, Natalie Hreck, Michael Shanks, Aimee Smith, and Joseph Thyen.

## 2. Board Business

### President's Report

William Wappner reminded all that at the September 18, 2019 Board Meeting, the Board moved to explore the option of convening the May 2020 regular meeting of the board on Wednesday, May 20, 2020 at the Ohio Funeral Directors Association Annual Convention and Exhibition at Hilton Columbus at Easton. After research, concerns about feasibility arose. After careful consideration, it was decided the meeting should not be conducted at the event.

Mr. Wappner stated that since the May 2020 meeting was tentatively scheduled for either the 27<sup>th</sup> or the 20<sup>th</sup>, the Board still needed to confirm a date. He mentioned that the Board could still meet on Wednesday, the 20<sup>th</sup>, but no one from the Board nor apprentices scheduled for interviews that day, would be able to attend the convention. He shared that May 27, 2020 would provide about six weeks between the April and May meetings, and May 13, 2020 would reduce it to four weeks. Mr. Wappner asked for discussion about board members' availability to convene. There was discussion among the Board on committing to a meeting date.

William Wappner moved for the Board to approve convening its May 2020 regular meeting on Monday the 18<sup>th</sup>. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by William Wappner, second by Jill Pugh

Roll-call vote: Yes: George Horne, Edward Nurre, Jill Pugh, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 7/0

### Executive Director's Report

David Ingram reported the expenses and revenue numbers from his budget overview document. Mr. Ingram asked Board Secretary-Treasurer Edward Nurre if he had opportunity to review the Board's expenditures and if he had any questions or concerns. Mr. Nurre replied that he read the report and had no questions.

Mr. Ingram announced that the Indigent Burial and Cremation Support Program is anticipated to begin on December 2, 2019. He added that applications for reimbursement will be available on the Board's website.

Mr. Ingram informed that the Board and the Cemetery Dispute Resolution Commission will co-present an educational workshop at Ohio Township Association's Annual Winter Conference in early February 2020.

Mr. Ingram shared that he and Christie Limbert, board counsel, were invited by the Office of the Ohio Attorney General Dave Yost to be panelists at an upcoming CLE (Continuing Legal Education) course on Client Management.

Mr. Ingram reminded that new apprenticeship rules will become effective on December 2, 2019. He also stated that the new application for certification of apprenticeship is now available on eLicense.

Mr. Ingram reminded all that reporting of preneed funeral contracts sold during Quarter 3 of 2019 to ARPPS is open and submission deadline is November 30, 2019.

Mr. Ingram reported the current balance of the preneed recovery fund was \$558,500.00.

Mr. Ingram reported 99 total facility inspections for the month of October 2019. He added that 97 were funeral homes and 2 were crematory facilities.

Mr. Ingram stated the Board received, from the Office of Ohio Auditor of State Keith Faber, a copy of its findings for the audit period beginning July 1, 2017 through June 30, 2019. In response to the findings, Mr. Ingram created, or updated policies as suggested. Mr. Ingram presented the Board with "Executive Director Timesheet Approval Policy", "Financial Reconciliation Policy", and "Payment Card Policy." Mr. Ingram requested the Board review the policies as presented and consider a vote for approval. He asked if there were any questions.

Jon Rettig asked Mr. Ingram if the policies bring the Board in compliance. Mr. Ingram replied yes, unless the next auditor sees things differently.

Mr. Rettig expressed his gratitude to Mr. Ingram for his expedient actions in response to the audit findings. Thomas Taneff praised Mr. Ingram for his work, as well. Mr. Ingram thanked both for their kind words.

William Wappner moved for the Board to approve the three policies as presented by the executive director of the board. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by William Wappner, second by Thomas Taneff

Roll-call vote: Yes: George Horne, Edward Nurre, Jill Pugh, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 7/0

Mr. Ingram shared that Derek Bogner met with three board members separately over the past week as part of his job training. Mr. Bogner visited Mr. Nurre, Mr. Wappner and Mr. Rettig at each of their facilities to learn more about preneed contracts and the typical instruments (insurance policies and trusts) used to fund them. He also learned about how assigning a policy works and Medicaid rules regarding funeral expenses allowances. Mr. Ingram asked Derek if he wished to comment on his visits. Mr. Bogner responded that he enjoyed meeting with each board member and thanked them, again, for their time, hospitality and teachings. He added that he was grateful to have had the opportunity to learn more about the funeral services industry.

Mr. Ingram stated that the board office has received applications for reimbursement from the preneed recovery fund. He added that Derek is actively working with the applicants. Mr. Ingram also announced that the Board's JCARR Rules Review Committee, at its meeting earlier in the day, discussed how applications might be reviewed. It is anticipated that applications will be presented to a committee, on an as needed basis, prior to a full board review.

William Wappner moved for the Board to form a committee to review applications for reimbursement from the preneed recovery fund, as needed. Mr. Wappner appointed George Horne, Edward Nurre and Thomas Taneff as

committee members. Mr. Horne was designated as the chair of the committee. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by William Wappner, second by Jon Rettig

Roll-call vote: Yes: George Horne, Edward Nurre, Jill Pugh, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 7/0

### Minutes

#### Consideration of October 16, 2019 Board Meeting Minutes

Thomas Taneff moved for the Board to approve the October 16, 2019 Board Meeting Minutes as presented. Board President Wappner asked for discussion on the motion. There was no discussion.

Motion by Thomas Taneff, second by Jill Pugh

Roll-call vote: Yes: George Horne, Edward Nurre, Jill Pugh, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 7/0

#### Consideration of October 16, 2019 Education and Examination Committee Meeting Minutes

Jill Pugh moved for the Board to approve the October 16, 2019 Education and Examination Committee Meeting Minutes as presented. Board President Wappner asked for discussion on the motion. There was no discussion.

Motion by Jill Pugh, second by Thomas Taneff

Roll-call vote: Yes: George Horne, Edward Nurre, Jill Pugh, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 7/0

#### Consideration of October 16, 2019 JCARR Rules Review Committee Meeting Minutes

Edward Nurre moved for the Board to approve the October 16, 2019 JCARR Rules Review Committee Meeting Minutes as presented. Board President Wappner asked for discussion on the motion. There was no discussion.

Motion by Edward Nurre, second by Jill Pugh

Roll-call vote: Yes: George Horne, Edward Nurre, Jill Pugh, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 7/0

### Licensure

#### Applications (Individuals) Recommended for License

William Wappner informed all individual licenses approved at today's meeting will be conditional upon verification from board office staff that all documentation associated to an application for license has been received, reviewed, and accepted.

Thomas Taneff moved for the Board to approve the applications from individuals for license(s) as presented. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by Thomas Taneff, second by Jill Pugh

Roll-call vote: Yes: George Horne, Edward Nurre, Jill Pugh, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 7/0

Mr. Wappner read aloud the name of the individual recommended for funeral director courtesy card license.

Edward Nurre moved for the Board to approve the application from the individual for funeral director courtesy card license as presented. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by Edward Nurre, second by Thomas Taneff

Roll-call vote: Yes: George Horne, Edward Nurre, Jill Pugh, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 7/0

Mr. Wappner read aloud the name of the individual recommended for reinstatement of embalmer and funeral director licenses.

Thomas Taneff moved for the Board to approve the application from the individual for reinstatement of embalmer and funeral director licenses as presented. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by Thomas Taneff, second by Jill Pugh

Roll-call vote: Yes: George Horne, Edward Nurre, Jill Pugh, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 7/0

Jill Pugh moved for the Board to approve the applications from individuals for crematory operator permit license as presented. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by Jill Pugh, second by Edward Nurre

Roll-call vote: Yes: George Horne, Edward Nurre, Jill Pugh, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 7/0

#### Apprentice (Individuals) Certification for License

Jill Pugh moved for the Board to approve the applications from individuals for certification of embalmer and/or funeral director apprenticeship(s), as presented. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by Jill Pugh, second by Edward Nurre

Roll-call vote: Yes: George Horne, Edward Nurre, Jill Pugh, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 7/0

## Ratification of Facility Licenses

William Wappner informed all facility licenses approved at today's meeting will be conditional upon verification from board office staff that all documentation associated to an application for license has been received, reviewed, and accepted.

William Wappner read aloud the list of names of facilities to be issued a new license because of ownership change, actually-in-charge change, new facility and name change.

Jill Pugh moved for the Board to approve the applications for licensure as presented. Mr. Wappner asked for discussion on the motion.

Jon Rettig questioned David Ingram about the word "Photos" indicated in the Higgins-Reardon Funeral Home listing. Kim Grossman responded to Mr. Rettig's question by informing that the funeral home was inspected, and minor issues were discovered. She added that the board inspector directed the funeral home to correct the issues and send proof by emailing photos to them. The inspector would then follow up with the board office to inform if the facility was eligible for licensure.

Motion by Jill Pugh, second by Thomas Taneff

Roll-call vote: Yes: George Horne, Edward Nurre, Jill Pugh, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 7/0

## Continuing Education

### Continuing Education Programs

William Wappner asked Jill Pugh to report on the recent meeting of the Board's Education and Examination Committee. Ms. Pugh replied the committee met earlier in the morning and approved the list of continuing education programs as presented. She added that during the committee meeting, Michael Czap of Lifebank of Cleveland, Ohio petitioned for a continuing education program to be approved. Ms. Pugh stated that the committee approved the program.

Jill Pugh moved for the Board to approve the applications for continuing education programs as presented. Mr. Wappner asked for discussion on the motion. There was no discussion.

Motion by Jill Pugh (*Committee Chair*), second by Thomas Taneff

Roll-call vote: Yes: George Horne, Edward Nurre, Jill Pugh, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 7/0

Mr. Wappner explained why the committee considered Michael Czap's petition regarding approval of his continuing education program. He began by informing that Mr. Czap submitted a Continuing Education Program Application Form to the board office for approval at the November 2019 regular meeting of the board. After being contacted by the board office, Mr. Czap learned his submission was too late to be included in the board meeting agenda. (Applications and required documentation must be submitted no later than 10 days prior to a board meeting.) Mr. Czap stated he was not aware the meeting date had been changed to November 13, 2019. He

informed that the meeting date indicated on the Board's website within "2019 Board Meeting Dates" was November 20, 2019. Mr. Czup believed his submission was in time. (The Board changed its November meeting date during its July 24, 2019 regular meeting, as noted in its meeting minutes. The Board also regularly publishes its upcoming monthly board meeting agenda under "Important Dates" on its website.) Mr. Wappner concluded that, although the posted date for the November meeting was inconsistent, but comprehensible, the committee agreed to approve the program.

Mr. Wappner stated that the circumstances prompted the Board's Education and Examination Committee to recommend amending its program review and approval practice. Mr. Wappner wanted the Board to consider implementing a policy to approve continuing education program approval following an immediate change to a board meeting date. Mr. Wappner suggested forwarding the application from program approval to the committee chair for pre-approval. If the committee chair is unable to approve the program or the committee no longer exists, the board president may approve of the application. Following pre-approval, the application must receive approval by the Board at its regularly scheduled board meeting.

William Wappner moved for the Board to approve the Board's Education and Examination Committee's recommendation to implement a policy to approve continuing education programs following an immediate change to a board meeting date.

Motion by William Wappner, second by Jon Rettig

Roll-call vote: Yes: George Horne, Edward Nurre, Jill Pugh, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 7/0

#### Continuing Education Exemptions

David Ingram informed there were no applications for exemptions or waivers from the continuing education requirements to be considered during this meeting.

#### Out of State Continuing Education Programs

The applications from individual licensees requesting credit for out-of-state continuing education hours were included in the vote for continuing education programs.

#### Compliance

##### Closed Compliance Cases

David Ingram informed there were no closed compliance cases to be considered during this meeting.

##### Ratification of Settlements

William Wappner asked Christie Limbert, board counsel, to offer a brief summary of the compliance case. Ms. Limbert responded by informing that this was a case of misappropriation of preneed funeral funds. She added that the funeral home failed to properly fund prepaid moneys for more than one consumer during the nineteen-eighties and two-thousands decades. Ms. Limbert stated that, as of today, the consumers have been made whole because the funeral home has repaid the moneys owed and/or properly funded the consumers' preneed accounts.

Edward Nurre requested Ms. Limbert to clarify who the parties in the redacted settlement were. Ms. Limbert replied the parties agreeing to the settlement are the funeral director actually-in-charge of the funeral home and the State of Ohio Board of Embalmers and Funeral Directors.

David Ingram announced that a law librarian was most helpful in locating older statutes regarding preneed. He added that the Board did not have available the original statutes for research. The older statutes were necessary to review and apply to this case because of the time period in which the misappropriation occurred.

Jon Rettig moved for the Board to ratify the settlement agreement in compliance case number 2018-1800046 as presented. Board President Wappner asked for discussion on the motion. There was no discussion.

Motion by Jon Rettig, second by Jill Pugh

Roll-call vote: Yes: George Horne, Edward Nurre, Jill Pugh, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 7/0

*Post-meeting unredacted information concerning ratified settlement agreements:*

- A Settlement Agreement between the State of Ohio Board of Embalmers and Funeral Directors and Adam J. Rossi, Jr., license No. FD.004904 of Canton, Ohio concerning compliance case No. 2018-1800046.

#### Recommendation to Charge

David Ingram informed there were no compliance cases recommended for charge(s) to be considered during this meeting.

#### Attorney General Update

William Wappner asked Christie Limbert if she would like to make any comments about her report.

Ms. Limbert informed that the adjudicatory hearings originally scheduled for November 21, 2019 have been postponed to January 2020.

Ms. Limbert reported that the State of Ohio Board of Embalmers and Funeral Directors was recently named as a defendant in a lawsuit filed by Huntington Bank. Huntington Bank, as trustee of the trust, filed a lawsuit in probate court to dissolve the Mechem Financial Master Trust, because it no longer serves its purpose. (The trust was created sometime over thirty years ago for investment of preneed funds. Many funeral homes in Ohio invested. The investment manager was later convicted of embezzlement and sentenced to prison. The funeral homes lost their investment dollars but agreed to honor contracts.) The bank would like to dissolve the trust and pay each of the known investors an appropriate amount. According to the bank's research, five Ohio funeral homes that invested in the trust are closed and out of business. The Board was named in the lawsuit for the purpose of receiving the funds that would have gone to these closed entities. Any and all funds received by the Board will be placed into the preneed recovery fund.

Ms. Limbert stated that a letter was mailed from Huntington Bank to all funeral homes named in the lawsuit informing of and explaining the complaint. She added that the Board has also mailed a letter to all funeral homes named in the lawsuit explaining why the Board was named, too.

Melissa Sullivan asked if the Board's letter was a public record. Ms. Limbert replied that it would be considered a public record.

Ms. Limbert clarified that this lawsuit involves only those who entered into this singular Trust Agreement with Mecham whereby the funeral homes were identified as the beneficiary. It does not include all transactions with Mecham.

Ms. Sullivan asked if consumers would be able to apply to the preneed recovery fund for interest lost. Mr. Ingram replied they would not be eligible. Ms. Limbert added that she is not aware of any consumers still living.

Mr. Ingram announced that the Board may receive approximately \$15,000.00 from Huntington Bank to be placed into the preneed recovery fund.

Mr. Ingram stated that the Board has before them a "Criminal Conviction Determination Request Form" for consideration. He reminded the board members the form is an opportunity for an individual who has been convicted of a criminal offense to request that a licensing authority to determine whether that conviction disqualifies the individual from obtaining a license conferred by that licensing authority.

Jon Rettig questioned Mr. Ingram if the applicant may appeal the Board's determination. Mr. Ingram replied that it was unknown. He added that the law is new and yet untried.

Mr. Ingram cited, in part, Section 9.78 (B) of the Ohio Revised Code, "...A licensing authority is not bound by a determination made under this section, if, on further investigation, the licensing authority determines that the individual's criminal convictions differ from the information presented in the determination request."

William Wappner asked Mr. Ingram if he would like a motion to be in the affirmative or negative. Mr. Ingram responded that he would like the Board to determine if the individual's criminal conviction disqualifies the individual from obtaining a license issued by the Board.

Jill Pugh moved for the Board to approve that the individual's criminal conviction does disqualify the individual from obtaining a crematory operator permit, as inquired. Mr. Wappner asked for discussion on the motion. There was discussion among the Board on the criminal record information.

Motion by Jill Pugh, second by Thomas Taneff

Roll-call vote: Yes: George Horne, Edward Nurre, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

No: Jill Pugh

Final Resolution: Motion Carries 6/1

#### Unclaimed Cremated Remains

David Ingram stated that at the October 16, 2019 regular meeting of the board, Jon Rettig requested the November 13, 2019 Board Meeting Agenda to include discussion on unclaimed cremated remains.

Jon Rettig shared his concerns about unclaimed cremated remains being kept in Ohio funeral homes. Mr. Rettig estimated that every funeral home in the state likely has one or more unclaimed urn or temporary container. He made known that his funeral home has at least one. Mr. Rettig told of the exhaustive efforts in searching for a relative of the deceased to deliver the remains to without success.

Funeral homes are not disposing of their unclaimed cremated remains [in any lawful manner] as allowed, he presumed, because funeral homes fear a claim for the remains afterwards. Mr. Rettig shared that the fear is real: lawsuits are filed regularly against funeral homes nationwide for many reasons, often which involve unaccounted for remains of loved ones. Mr. Rettig believes the Board should be proactive in assuring that the state of Ohio has laws and/or rules to guide funeral homes on how to handle unclaimed cremated remains.

Mr. Ingram stated that Section 4717.27 of the Ohio Revised Code provides guidance on the matter. Mr. Ingram cautioned that the Board would earn liability should it take ownership of unclaimed cremated remains from funeral homes, regardless of the [license] status of the facility. Christie Limbert, board counsel, agreed with and supported Mr. Ingram's statement.

Mr. Ingram suggested that stakeholders could lobby state legislators to amend current statute(s) or introduce new legislation concerning disposal of unclaimed cremated remains.

Mr. Rettig recalled a case years ago involving Tate Funeral Services of Toledo, Ohio. He was under the impression that cremated remains were alleged to have been illegally disposed.

Mr. Ingram also suggested that the Board has authority to adopt administrative rules as stated in R.C. §4717.04.

Mr. Rettig read aloud R.C. §4717.04 (A)(11). Mr. Ingram responded that the statute does not obligate the Board to take possession of unclaimed cremated remains; the statute permits the Board to adopt rule(s) regarding procedures for possession and arranging disposition.

There was discussion among the Board on R.C. §4717.04 (A)(11).

George Horne recalled a case long ago in his hometown of Cleveland, Ohio where a funeral home operator installed niches in the basement of the funeral home to store their collection of unclaimed cremated remains. Years later, the funeral home was sold to another funeral director who only operated a short period of time and eventually closed the business. Mr. Horne recounted how thieves later broke into the abandoned building and discovered the remains in the basement. He added that the discovery spooked the persons so bad that they informed the local media about it. The media made a sensational story of it eventually motivating the local police to remove the cremated remains. Mr. Horne agreed with Mr. Ingram about how the Board should not expose itself to liability by taking possession of unclaimed cremated remains.

Thomas Taneff cited R.C. §4717.04 (A). He emphasized that the entry included, "These rules shall include..." Ms. Limbert responded to Mr. Taneff's concern by stating that the Board can make procedures or rules, but it does not make the Board liable. She added that a funeral home's responsibility for any inventory of unclaimed cremated remains with the funeral home.

Mr. Ingram recommended stakeholders speak with legislators about a change in law. He suggested that amendment(s) could be made to R.C. §4717.13 (D). He reminded that this area details a funeral home's obligations at time of closing the facility and advocated including language be drafted specifically for a facility "Going out of business."

Mr. Rettig questioned aloud if the Board should become involved when a funeral home has been discovered to be abandoned. Mr. Taneff asked if it was known what other states do in these events. There was discussion among the Board about potential involvement from the Board.

Mr. Taneff recommended that a county probate court decide who has a lawful right to claim cremated remains recovered from an abandoned funeral home.

3. Adjournment

Jill Pugh moved for the Board to adjourn its meeting.

Mr. Wappner asked aloud if there was any further business to come before the Board.

Motion by Jill Pugh, second by Thomas Taneff

Roll-call vote: Yes: George Horne, Edward Nurre, Jill Pugh, Jon Rettig, Adriana Sfalcin, Thomas Taneff, William Wappner

Final Resolution: Motion Carries 7/0

November 13, 2019 meeting of the board adjourned at 11:54 a.m.

Mr. Wappner thanked all for attending the meeting and wished everyone a "Happy Thanksgiving holiday."

  
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William C. Wappner, president

  
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Edward C. Nurre, Jr., secretary-treasurer

Attachments



# November 13th, 2019 Board Meeting

## Initial licenses to be approved

License Number	Name	Location
FD	Joseph Barnett	Warren, Ohio
FD	Kandice Saulsberry	Cincinnati, Ohio
FD/EMB	Victoria Devore	West Salem, Ohio
FD/EMB	Alexa Oehlers	Chardon, Ohio
FD/EMB	Kadi Scafuro	Ashtabula, Ohio
FD/EMB	Diane Shafer	Hamilton, Ohio
FD/EMB	Rachel Sibold	De Graff, Ohio
FD/EMB	Tyra Turk	Cleveland, Ohio

## Courtesy Card

License Number	Name	From
CCPM.000024	Jarrod Becknell	Kentucky

## Reinstate License

License Number	Name	Effective Date
FD.006529/EMB.007259	Steven Hillard	11/13/19

## Crematory Operator Permit

License Number	Name	Effective Date
CROP.000507	Mika Kill	11/13/19
CROP.000508	Michael Sauber	11/13/19
CROP.000509	Jennifer Bowling	11/13/19
CROP.000510	Jeffrey Byler	11/13/19
CROP.000511	Mark Herman	11/13/19

## Certification - November 13th, 2019

### Apprentice Certification

License Type	Name
CERT.007108 EMB CERT.008975 FD	Eric Casey
CERT.007107.EMB CERT.008972. FD	Cassandra Crislip
CERT.008973.FD	Alexander Core
CERT.008977.FD	Peter Gilligan JR
CERT.00.FD	Todd Hurley
CERT.008976 FD CERT.007109 EMB	Mika Kill
CERT.00.FD	Dennis Livingston
CERT.007110.EMB CERT.00.FD	Grace Mabilia
CERT.008974.FD	Patrick Struble

## November 13th, 2019 – New Facility License

### New License: Ownership Change

Type	Closing	New Name	Old License #	New License #	New Owner	Location
FH	Borkoski Funeral Home	Borkoski Funeral Home	FH.001176	FH.003656	Randy Borkoski	Adena, Ohio
FH	Lawson-Roessner Funeral Home	SHAHER FUNERAL HOME	FH.001778	pending	Dan Shafer	Defiance, Ohio

### New License: Actually-in-Charge Change

Type	Closing	New Name	Old License #	New License #	Old AIC	New AIC	Location
FH	Walker Funeral Home	HT Walker Funeral Home	FH.003500	FH.003657	Herbert Walker	Michael Black	Hamilton, OH
FH	Prentice Funeral Home	Prentice Funeral Home	FH.003480	FH.003658	Matthew Conley	Marc Burr	Akron, Ohio
FH	Trostel, Chapman, Dunbar & Fraley Funeral Home	Trostel, Chapman, Dunbar & Fraley Funeral Home	FH.001509	FH.003659	Richard Dunbar	Nicholas Quinones	New Carlisle, OH
FH	Richards, Raff & Dunbar Memorial Home	Richards, Raff & Dunbar Memorial Home	FH.002953	FH.003660	Richard Dunbar	James Dempsey	Springfield, OH

### New License: New Facility

Type	Name	License #	Owner	Location
FH	Donald Jordan Memorial Chapel	FH.003661	Donald Jordan	Hamilton, Ohio

## Name Change

Type	Old Name	New Name	Old License #	New License #	AIC	Location
FH	Dostal Bokas Funeral Home	Sunset Funeral Services, Inc.	FH.003137	N/A	Candice Bertemes	N.Olmsted, OH
FH	Dostal Bokas Funeral Home	Sunset Funeral Services, Inc	FH.003542	N/A	Candice Bertemes	N.Olmsted, OH
FH	Brough-Getts-Staver Funeral Home	Brough Funeral Home	FH.003043	N/A	Jeffrey Staver	Miamisburg, OH

## Conditional Approval

Type	Name	License #	Owner	Location
FH	Higgins-Reardon Funeral Home (PHOTOS)	FH.003662	Terry Reardon	Salem, Ohio

NOVEMBER 2019 CE APPROVED PROGRAMS

The course numbers are labeled depending on the location of the program. The first number of the program number will indicate its location based on the map to the right. Program numbers beginning with 0- are online programs, program numbers beginning with 6- are out- of-state programs.



Provider Name	Contact	Email	Phone	Location Course Number	Course Name	Hours	Program Date
Cincinnati College of Mortuary Science	Beth Williams	ewilliams@ccms.edu	(513) 761-2020	4-002137	CCMS BMS Co-op	4.00	12/6/2019
FrontRunner Professional	Ashley Montroy	amontroy@frontrunner360.com	(613) 893-4515	6-002141	What Managing 100+ Search Engine Strategies for Funeral Homes Tells Us About R	1.00	2/19/2020
FrontRunner Professional	Ashley Montroy	amontroy@frontrunner360.com	(613) 893-4515	6-002142	Death at Sea' Presentation, Onboard Morgue Tour & Mock Burial-St-Sea	1.00	2/21/2020
FrontRunner Professional	Ashley Montroy	amontroy@frontrunner360.com	(613) 893-4515	6L-002140	Knowing the Legalities & Protecting Your Business in a Digital World	2.00	2/19/2020
FrontRunner Professional	Ashley Montroy	amontroy@frontrunner360.com	(613) 893-4515	6-002139	Creating a Better Experience for Families: Online & In the Arrangement Office	2.00	2/18/2020
FrontRunner Professional	Ashley Montroy	amontroy@frontrunner360.com	(613) 893-4515	6-002138	From Content to Campaigns: How Funeral Homes are Using Facebook to Change the	1.00	2/18/2020
FrontRunner Professional	Ashley Montroy	amontroy@frontrunner360.com	(613) 893-4515	6-002143	Funeral Director Round-table [What's Working & What's Not?]	1.00	2/22/2020
Funeral Directors Life Insurance Company	PAM ULERY	pam.ulery@funeraldirectorslife.com	(800) 692-9515	1p-002147	Engaging Today's Preneed Funeral Consumer	2.00	2/11/2020
Grow Internet Reach	E. Todd Fowler	e.todd.fowler@gmail.com	(513) 608-5610	4-002157	Social Media and the Funeral Professional	3.00	1/10/2020
Grow Internet Reach	E. Todd Fowler	e.todd.fowler@gmail.com	(513) 608-5610	4-002156	Social Media and the Funeral Professional	3.00	12/11/2019
Homesteaders Life Company	Wanda M Sizemore	wsizemore@homesteaderslife.com	(515) 321-1626	4pL-002132	Ohio Round Table 2019 4Hours-Preneed 1Hour-Laws & Rules	5.00	12/3/2019
International Cemetery, Cremation and Funeral Association	Daniel Osorio	danielo@icfca.com	(703) 391-8400	APPC-002145	DEAD Talks: Focus on Success 2020	12.50	1/17/2020
International Cemetery, Cremation and Funeral Association	Daniel Osorio	danielo@icfca.com	(703) 391-8400	APPC-002134	Cremation Arranger Certification Class	7.00	12/11/2019
International Cemetery, Cremation and Funeral Association	Daniel Osorio	danielo@icfca.com	(703) 391-8400	APPC-002133	Crematory Operator Certification Class	7.00	12/12/2019
Matthews Aurora	Mary Andres Russell	mrussell@matw.com	(812) 926-5684	4-002014	Put Your Mask on First before Assisting Others: Self-care in Funeral Service	1.00	11/14/2019
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	6e-002155	Doing the Right Thing	1.00	2/4/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	6-002152	Going Forward: Business Unusual	3.00	2/3/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	6-002150	Innovate or Evaporate! The Risk of Being Change Adverse	3.00	2/2/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	6p-002151	Funeral Home Financing Options and the Impact your Preneed Program has on Anal	1.00	2/2/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	1-002149	Board of Directors Meeting	1.00	1/22/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	6p-002153	Understanding Preneed in Ohio	1.00	2/3/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	6-002154	Communication Elevation: Strategies for Taking your Communication to the Next Le	3.00	2/4/2020
Ohio Funeral Directors Association District 16	Dan Skivolocke	ofda-dist.16@neo.rr.com	(330) 823-2159	2-002135	Intersection of Hospice and Funeral Providers	2.00	11/21/2019
Ohio Funeral Directors Association District 3	Jon Neeper	osuneep@yahoo.com	(419) 303-2398	APPC-002146	Burial Vault 101	1.00	12/11/2019
Regulatory Support Services, Inc	Twila Dickerson	twila@regulatorysupportservices.com	(804) 784-7347	6L-002136	OSHA- Climbing the Compliance Mountain	2.00	12/4/2019
Selected Independent Funeral Homes	Stefanie Favia	stefanie@selectedfuneralhomes.org	(847) 236-9413	6-002144	2020 NextGen Seminar	8.50	1/31/2020
Tri County Funeral Directors - Washington Court House	Terry Summers	summersfuneralhome@roadrunner.com	(740) 335-6078	5pL-002148	Homesteaders - Rules, Laws and Updates of Preneeds	2.00	11/26/2019

**November 13, 2019**  
**Application from Individual Licensee**  
**Requesting Credit for Out of State Continuing Education:**

<b>License #</b>	<b>Name</b>	<b>Location</b>	<b>Hours</b>	<b>Program Title</b>
FD.009855 / EMB.009733	Larissa Jones	Alabama	11	National Funeral Directors and Morticians Association, Inc
FD.009707 / EMB.009294	Senta Folds	Alabama	Pending	National Funeral Directors and Morticians Association, Inc
FD.008699 / EMB.008856	Arlene Lawrence	Alabama	4.5	National Funeral Directors and Morticians Association, Inc
FD.009409	Lori Diaz	Alabama	7	National Funeral Directors and Morticians Association, Inc

CE APPROVED PROGRAMS

The course numbers are labeled depending on the location of the program. The first number of the program number will indicate its location based on the map to the right. Program numbers beginning with 0- are online programs, program numbers beginning with 6- are out- of- state programs.



Provider Name	Contact	Email	Phone	Location Course Number	Course Name	Hours	Program / Expiration Date
Baxter Burial Vault Service	Tammy Richards	tammy@baxterburialvault.com	(513) 641-1010	4-001733	Urn Vault Basics	2.00	12/5/2019
Bell Vault & Monument Inc.	Tammy Richards	leila@bellvaultandmonumnet.com	(937) 866-2444	4-001739	Urn Vault Basics	2.00	12/13/2019
Central Ohio Funeral Directors Association	Barry Griffith	bgriffith@schoedinger.com	(614) 224-6105	3-002076	Order of Christian Funerals with directives for the Diocese of Columbus	2.00	11/19/2019
Cincinnati College of Mortuary Science	Beth Williams	ewilliams@ccms.edu	(513) 761-2020	0-001678	Online - Minimum Essential Bereavement Skills	1.00	12/31/2020
Cincinnati College of Mortuary Science	Beth Williams	ewilliams@ccms.edu	(513) 761-2020	4-002137	CCMS BMS Co-op	4.00	12/6/2019
Embalmers Association of Cleveland	Steven R Shopp	sgbshopp@att.net	(440) 842-0875	2-002119	Save My Ink Forever	2.00	11/21/2019
FrontRunner Professional	Ashley Montroy	amontroy@frontrunner360.com	(613) 893-4515	6-002141	What Managing 100+ Search Engine Strategies for Funeral Homes Tells Us About Ranking Locally & C	1.00	2/19/2020
FrontRunner Professional	Ashley Montroy	amontroy@frontrunner360.com	(613) 893-4515	6-002142	Death at Sea' Presentation, Onboard Morgue Tour & Mock Burial-St-Sea	1.00	2/21/2020
FrontRunner Professional	Ashley Montroy	amontroy@frontrunner360.com	(613) 893-4515	6L-002140	Knowing the Legalities & Protecting Your Business in a Digital World	2.00	2/19/2020
FrontRunner Professional	Ashley Montroy	amontroy@frontrunner360.com	(613) 893-4515	6-002139	Creating a Better Experience for Families: Online & In the Arrangement Office	2.00	2/18/2020
FrontRunner Professional	Ashley Montroy	amontroy@frontrunner360.com	(613) 893-4515	6-002138	From Content to Campaigns: How Funeral Homes are Using Facebook to Change the Conversation	1.00	2/18/2020
FrontRunner Professional	Ashley Montroy	amontroy@frontrunner360.com	(613) 893-4515	6--002143	Funeral Director Round-table [What's Working & What's Not?]	1.00	2/22/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0-001625	Online - Top 5 Things They Didn't Teach in Mortuary School	2.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0-001626	Online - Understanding Social Security: Case Studies for Funeral Directors	3.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0-001627	Online - When Disaster Strikes: Mass Fatalities and Community Impact	2.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0e-001628	Online - Working Ethically with Seniors	2.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0-001618	Online - Funeral Personalization and Family Engagement	2.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0-001619	Online - Intercultural Burials	2.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0-001616	Online - Final Expense Insurance	4.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0-001617	Online - Funeral Customs with Military Honors	3.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0L-001623	Online - OSHA Workplace Rights	1.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0-001624	Online - Public Speaking for Funeral Directors	2.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0-001620	Online - High Risk Direct Disposal: Lessons Learned from Ebola Outbreak	2.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0-001621	Online - Managing Grief: A Guide for the Funeral Professional	3.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0p-001615	Online - Pre-Need Planning	4.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0L-001622	Online - OSHA Practice Standards for Funeral Professionals	3.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0e-001613	Online - Ethical Business Practices for Funeral Directors	2.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0-002113	Online - Cremation Prearrangement Conference Best Practices	2.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0-001609	Online - Bloodborne Pathogens	2.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0-001610	Online - Communicating Effectively with Seniors	2.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0-001612	Online - Cremation Best Practices	3.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0-001611	Online - Conflict Resolution for Funeral Directors	2.00	12/31/2020
FuneralCE	Alina Rymarz	alina.rymarz@webce.com	(877) 488-9308	0L-001781	Online - OSHA Emergency Action Plans for Funeral Homes	2.00	12/31/2020
Funeralcontinuingeducation.com	Barbara A. Cardone	admin@workshopsexpress.com	(718) 608-6000	0-001721	Online - Helping Parents Cope With Unexpected Death	1.00	12/31/2020
Funeralcontinuingeducation.com	Barbara A. Cardone	admin@workshopsexpress.com	(718) 608-6000	0-001714	Online - Understanding Hospice and Palliative Care	1.00	12/31/2020
Funeralcontinuingeducation.com	Barbara A. Cardone	admin@workshopsexpress.com	(718) 608-6000	0-001722	Online - Helping Parents Help Children Cope with Death	1.00	12/31/2020
Funeralcontinuingeducation.com	Barbara A. Cardone	admin@workshopsexpress.com	(718) 608-6000	0-001715	Online - The Sociology of Death	2.00	12/31/2020
Funeralcontinuingeducation.com	Barbara A. Cardone	admin@workshopsexpress.com	(718) 608-6000	0e-001723	Online - Funeral Ethics and Best Practices	3.00	12/31/2020
Funeralcontinuingeducation.com	Barbara A. Cardone	admin@workshopsexpress.com	(718) 608-6000	0-001716	Online - Restorative Art and Modern Techniques	3.00	12/31/2020
Funeralcontinuingeducation.com	Barbara A. Cardone	admin@workshopsexpress.com	(718) 608-6000	0-001711	Online - Working with the Cemetery	2.00	12/31/2020
Funeralcontinuingeducation.com	Barbara A. Cardone	admin@workshopsexpress.com	(718) 608-6000	0-001719	Online - Modern Funeral Customs	1.00	12/31/2020
Funeralcontinuingeducation.com	Barbara A. Cardone	admin@workshopsexpress.com	(718) 608-6000	0-001712	Online - When Children Die: Guidance for the Final Arrangements	1.00	12/31/2020
Funeralcontinuingeducation.com	Barbara A. Cardone	admin@workshopsexpress.com	(718) 608-6000	0-001720	Online - Limiting Exposure to HIV/AIDS	2.00	12/31/2020

Funeralcontinuingeducation.com	Barbara A. Cardone	admin@workshopsexpress.com	(718) 608-6000	0-001713	Online - Up-selling Without Upsetting the Client	1.00	12/31/2020
Funeralcontinuingeducation.com	Barbara A. Cardone	admin@workshopsexpress.com	(718) 608-6000	0L-001726	Online - Complying with the FTC Funeral Rule	2.00	12/31/2020
Funeralcontinuingeducation.com	Barbara A. Cardone	admin@workshopsexpress.com	(718) 608-6000	0-001727	Online - Burial with Military Honors Best Practices	3.00	12/31/2020
Funeralcontinuingeducation.com	Barbara A. Cardone	admin@workshopsexpress.com	(718) 608-6000	0-001724	Online - Funeral Products and the Environment	2.00	12/31/2020
Funeralcontinuingeducation.com	Barbara A. Cardone	admin@workshopsexpress.com	(718) 608-6000	0e-001725	Online - Ethics Attitude and Consumer Service	3.00	12/31/2020
Funeralcontinuingeducation.com	Barbara A. Cardone	admin@workshopsexpress.com	(718) 608-6000	0-001717	Online - Perinatal Bereavement and Memorialization	2.00	12/31/2020
Funeralcontinuingeducation.com	Barbara A. Cardone	admin@workshopsexpress.com	(718) 608-6000	0L-001718	Online - OSHA Compliance for Funeral Homes	2.00	12/31/2020
Funeralcontinuingeducation.com	Barbara A. Cardone	admin@workshopsexpress.com	(718) 608-6000	0-001798	Online - Funeral Home and Heroine Overdose Training	2.00	12/31/2020
Funeral Directors Association of Kentucky	Kim House	khouse@fdaofky.com	(800) 866-3211	4e-002110	21st Century Techniques for Restoring Trauma Cases	3.00	11/13/2019
Funeral Directors Association of Kentucky	Kim House	khouse@fdaofky.com	(800) 866-3211	4e-002109	21st Century Techniques for Restoring Trauma Cases	3.00	11/14/2019
Funeral Directors Association of Kentucky	Kim House	khouse@fdaofky.com	(800) 866-3211	4e-002108	Ethics in Funeral Service-2019 Style	3.00	11/14/2019
Funeral Directors Association of Kentucky	Kim House	khouse@fdaofky.com	(800) 866-3211	4e-002107	Ethics in Funeral Service-2019 Style	3.00	11/13/2019
Funeral Directors Life Insurance Company	PAM ULERY	pam.ulery@funeraldirectorslife.com	(800) 692-9515	1p-002147	Engaging Today's Preneed Funeral Consumer	2.00	2/11/2020
Grow Internet Reach	E. Todd Fowler	e.todd.fowler@gmail.com	(513) 608-5610	4-002157	Social Media and the Funeral Professional	3.00	1/10/2020
Grow Internet Reach	E. Todd Fowler	e.todd.fowler@gmail.com	(513) 608-5610	4-002156	Social Media and the Funeral Professional	3.00	12/11/2019
Homesteaders Life Company	Wanda M Sizemore	wsizemore@homesteaderslife.com	(515) 321-1626	4pL-002132	Ohio Round Table 2019 4Hours-Preneed 1Hour-Laws & Rules	5.00	12/3/2019
International Cemetery, Cremation and Funeral Association	Daniel Osorio	danielo@iccca.com	(703) 391-8400	6-002145	DEAD Talks: Focus on Success 2020	12.50	1/17/2020
International Cemetery, Cremation and Funeral Association	Daniel Osorio	danielo@iccca.com	(703) 391-8400	6-002134	Cremation Arranger Certification Class	7.00	12/11/2019
International Cemetery, Cremation and Funeral Association	Daniel Osorio	danielo@iccca.com	(703) 391-8400	6-002133	Crematory Operator Certification Class	7.00	12/12/2019
Kates-Boylston Publications	Thomas A. Parmalee	tparmalee@katesboylston.com	(732) 746-0201	6-001758	Funeral Service Business Plan Conference	10.00	12/6/2019
Kates-Boylston Publications	Thomas A. Parmalee	tparmalee@katesboylston.com	(732) 746-0201	6-001747	Cremation Strategies Conference	6.00	12/4/2019
Matthews Aurora	Mary Andres Russell	mrussell@matw.com	(812) 926-5684	4-002014	Put Your Mask on First before Assisting Others: Self-care in Funeral Service	1.00	11/14/2019
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	0-002116	Webinar - Exceeding Expectations: A Creative Approach for Cremation Families	1.00	11/15/2019
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	2epL-002115	Ohio Funeral Law & Ethics: Answers to the Most Frequently Asked Questions - 1 hour laws & rules, :5	2.00	12/3/2019
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	1epL-002114	Ohio Funeral Law & Ethics: Answers to the Most Frequently Asked Questions - 1 hour laws & rules, :5	2.00	11/18/2019
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	2epL-002118	Ohio Funeral Law & Ethics: Answers to the Most Frequently Asked Questions - 1 hour laws & rules, :5	2.00	11/25/2019
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	4epL-002117	Ohio Funeral Law & Ethics: Answers to the Most Frequently Asked Questions - 1 hour laws & rules, :5	2.00	11/14/2019
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	0L-001455	OnDemand - Ohio Cremation Laws and Regulations	2.00	12/31/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	0L-001575	OnDemand - Dealing with Unclaimed Bodies Under Ohio Law	0.50	12/31/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	0-001459	OnDemand - Facebook and Funerals	1.00	12/31/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	0-001458	OnDemand - The Real Truth on Handling Pet Loss Services	1.00	12/31/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	0-001456	OnDemand - Consumer Tribes	1.00	12/31/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	0-001454	OnDemand - Social Media NotSo 101: Essential Strategies for a Noisy World	2.00	12/31/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	0-001460	OnDemand - Assessing Grief and Loss in the Mental Health and Addictions Community	1.00	12/31/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	0-001457	OnDemand - Reputation Management	1.00	12/31/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	6e-002155	Doing the Right Thing	1.00	2/4/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	6-002152	Going Forward: Business Unusual	3.00	2/3/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	6-002150	Innovate or Evaporate! The Risk of Being Change Adverse	3.00	2/2/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	6p-002151	Funeral Home Financing Options and the Impact your Preneed Program has on Analysis	1.00	2/2/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	1-002149	Board of Directors Meeting	1.00	1/22/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	0P-001985	On Demand - Best Practices = Best Results	1.00	12/31/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	0p-001984	On Demand - The State of Preneed in Ohio	1.00	12/31/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	0-001983	On Demand - Serving Law Enforcement During a Line of Duty Death	0.50	12/31/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	0-001980	On Demand - Leadership In Family Business	1.00	12/31/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	0L-001982	On Demand - Proven HR Systems Necessary for Your Funeral Home	1.00	12/31/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	0-001981	On Demand - A Place to Go: Why Ceremonies Matter	1.00	12/31/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	6p-002153	Understanding Preneed in Ohio	1.00	2/3/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	6-002154	Communication Elevation: Strategies for Taking your Communication to the Next Level	3.00	2/4/2020
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	4epL-002042	Ohio Funeral Law & Ethics: Answers to the Most Frequently Asked Questions - 1 hour laws & rules, :5	2.00	12/10/2019
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	4epL-002041	Ohio Funeral Law & Ethics: Answers to the Most Frequently Asked Questions - 1 hour laws & rules, :5	2.00	11/20/2019
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	1epL-002085	Ohio Funeral Law & Ethics: Answers to the Most Frequently Asked Questions - 1 hour laws & rules, :5	2.00	11/21/2019
Ohio Funeral Directors Association	Diana Carpenter	diana@ofdaonline.org	(614) 486-5339	0L-001987	On Demand - Understanding Legal Issues in the Arrangement Conference	1.00	12/31/2020
Ohio Funeral Directors Association District #11	Tim King	tking@tuftsschildmeyer.com	(513) 722-2430	4-002121	Into the Mind and Emotional Mastery for Leaders	2.00	11/13/2019
Ohio Funeral Directors Association District 16	Dan Skivolocke	ofda-dist.16@neo.rr.com	(330) 823-2159	2-002135	Intersection of Hospice and Funeral Providers	2.00	11/21/2019
Ohio Funeral Directors Association District 3	Jon Neep	osuneep@yahoo.com	(419) 303-2398	1-002146	Burial Vault 101	1.00	12/11/2019
Ohio Funeral Directors Association District 4	David G. Hicks	hchohicks@me.com	(513) 384-7846	4-002124	Difficult Cases – Adam Dwyer	1.00	11/19/2019
Ohio Funeral Directors Association District 4	David G. Hicks	hchohicks@me.com	(513) 384-7846	4-002123	Special Embalming Cases-Utilizing the Restricted Cervical Method	2.00	11/19/2019
Ohio Funeral Directors Association District 8	Charles L. Wilson	schluppacak@yahoo.com	(330) 745-3131	2-002120	How to drive leads on Social Media. It's just not "Good Will: Marketing	2.00	11/13/2019
Regulatory Support Services, Inc	Twila Dickerson	twila@regulatorysupportservices.com	(804) 784-7347	6L-002136	OSHA- Climbing the Compliance Mountain	2.00	12/4/2019
Selected Independent Funeral Homes	Stefanie Favia	stefanief@selectedfuneralhomes.org	(847) 236-9413	6-002144	2020 NextGen Seminar	8.50	1/31/2020
The Dodge Company	Sally L. Belanger	sbelanger@dodgeco.com	(207) 841-6330	6-001710	The Dodge Technical Seminar - 2019 - Las Vegas	9.00	11/15/2019
Tri County Funeral Directors - Washington Court House	Terry Summers	summersfuneralhome@roadrunner.com	(740) 335-6078	5pL-002148	Homesteaders - Rules, Laws and Updates of Preneeds	2.00	11/26/2019